



**Egg Innovations, LLC.**

**Title: Field Service Technician**

**Dept: Live Production - Indiana**

**FLSA Status:** Exempt  Non-Exempt  **Job Code:** \_\_\_\_\_

**JOB PURPOSE AND REPORTING STRUCTURE:** This position reports to the Live Production Manager and is responsible for inspecting farms for compliance with contract and cooperative agreement standards and advises farmers regarding development programs to aid in producing quality products by performing the following duties.

**ESSENTIAL DUTIES AND RESPONSIBILITIES** include the following. Other duties may be assigned.

- Visit producer locations, with established frequency or as need arises, to check environment and bird health, and to examine condition of buildings, equipment and grounds.
- Observe physical condition of the flock; determine level of production according to age, and check for signs of disease and other health issues.
- Responsible for implementation and enforcement of SOPs, biosecurity guidelines and other standards and policies to ensure production of highest quality product and compliance with regulatory requirements.
- Evaluate procedures for compliance with established programs; make recommendations to Growers to improve processes, flock productivity and well-being.
- Responsible for helping and educating Growers on evaluation, monitoring and troubleshooting issues to maintain optimum production.
- Persuade Growers to adjust methods or standards to better accomplish company objectives through troubleshooting, negotiation and sound listening.
- Monitor and maintain antibiotic-free, animal by-product free status of flocks, and ensure compliance with applicable certification such as organic, UEP, Humane Farm and others, from placement through processing.
- Provide a written Field Service Report for each visit. Ensure accurate recordkeeping for visits and Growers results. Prepare weekly reports for management.

- Maintain data records in company database on regular basis. Analyze collected data for accuracy and distribute reports to respective management.
- Participate in production planning; from placement to processing, help analyze parameters with Live Production Manager.
- Monitor compliance and make recommendations on environmental and animal welfare issues. Issue timely written documentation for Growers that continually operate in a non-compliant manner.
- Represent Egg Innovations at seminars, shows, meetings, etc. on topics related to live production, when required.
- Supervise pullet moves and placement of hen flocks on farms.
- Conduct monthly one on one meeting with growers and report on outcome.

**SUPERVISORY RESPONSIBILITIES:** This job has no supervisory responsibilities.

**QUALIFICATIONS:** To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

**EDUCATION and/or EXPERIENCE:** Requires a bachelor's degree (B.A. or B.S.) or equivalent; or one to two years related experience and/or training; or equivalent combination of education and experience.

**LANGUAGE SKILLS:** Ability to read and interpret documents such as safety rules, operating and maintenance instructions and procedure manuals. Ability to write routine reports and correspondence. Ability to speak effectively before groups of Growers or employees of the organization.

**MATHEMATICAL SKILLS:** Ability to calculate figures and amounts such as feed conversion, proportions, percentages, area, circumference and volume. Ability to apply concepts of basic algebra and geometry.

**REASONING ABILITY:** Ability to apply common sense understanding to carry out instructions furnished in written, oral or diagram form. Ability to deal with problems involving several concrete variables in standardized situations.

**COMPUTER SKILLS:** To perform this job successfully, an individual should have knowledge of Database software; Microsoft Word, Excel, and Outlook.

**PHYSICAL DEMANDS:** The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to talk or hear. The employee is frequently required to stand; use hands to finger, handle, or feel and taste or smell. The employee is frequently required to walk; sit; reach with hands and arms; climb or balance and stoop, kneel, crouch or crawl. The employee must frequently lift and/or move up to 10 pounds and occasionally lift and/or move up to 50 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception and ability to focus.

**WORK ENVIRONMENT:** The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is frequently exposed to moving mechanical parts; fumes or airborne particles. The employee is occasionally exposed to caustic chemicals and outside weather conditions. The noise level in the work environment is usually loud.

**OTHER SKILLS and ABILITIES:** Experience in poultry industry extremely helpful.

**OTHER QUALIFICATIONS:** Must be able to travel (overnight) 5% of the time.

MANAGEMENT APPROVAL \_\_\_\_\_ DATE: \_\_\_\_\_

EMPLOYEE ACKNOWLEDGMENT \_\_\_\_\_ DATE: \_\_\_\_\_

The above statements reflect the general details necessary to describe the principle functions of the occupation described and shall not be construed as a detailed description of all the work requirements that may be inherent in the occupation.