



PALS is seeking a full-time **Business Operations Manager** to join their team. An Affiliate of Life-Science Innovations, [PALS](#) (Poultry and Livestock Supplies) is a retailer and service provider of equipment, feed, and medication distributed within the poultry and hog industry, located on the West side of Willmar, MN

Summary of Responsibilities:

- Coordinate, manage, and monitor the Inventory/Warehouse, Service, and Electronics Departments
- Manage customer support and project management teams to ensure customer satisfaction
- Works collaboratively with the General Manager and the Human Resource Department to ensure the right people are engaged in the right roles at the right times to reach organization's goals
- Assists in the development of strategic plans for operational activity. Implement and manage operational plans to meet organizational objectives
- Ensure quality of products and inventory control
- Continuously improves work processes and appropriate resolution of any disputes that arise across and within departments

The Ideal Candidate Summary:

- Bachelor's degree preferred. High school diploma/GED required
- Five years of experience in project management, operations management or related position preferred
- Prior experience leading and managing employees highly desired
- Strong problem solving and decision making capabilities
- Positive attitude, self-motivated, and excellent written and verbal communication skills
- Solid understanding of basic accounting, procurement, and inventory and warehouse management
- Customer Service orientation
- Strengths in time management and organizational skills
- Strong verbal and written communication skills in English and the ability to interact with all levels of employees and internal and external customers
- Must exhibit sound business judgement, be persuasive, patient, flexible, and have perseverance and determination.
- Valid MN driver's license and an acceptable motor vehicle driving record required

Core Company Values:

- **Service-** Working with coworkers and customers to identify and meet their needs.
- **Employee Wellbeing** – Creating a safe and healthy work environment that facilitates the wellbeing of each employee from a whole-life perspective.
- **Integrity** – Adhering to a strong code of moral and ethical principles.

- **Quality** – Providing a degree of excellence measured against a similar standard.
- **Dependability** – The quality of being counted on to produce results with consistency.

Benefits at PALS:

We are proud to offer a generous benefit package in addition to competitive compensation. Our benefits include medical, dental, and vision insurance options, a Health Savings Account with company match, 401K plan with company match up to 4% of your compensation, PTO accrual, two personal days per year, holiday pay, short and long term disability, and company paid life insurance.

Apply Online or to Further Inquire Contact:

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PALS Careers: <http://palsusa.com/careers/>