



PALS is seeking a full-time **Electronics Service Manager** to join their team. An Affiliate of Life-Science Innovations, PALS (Poultry and Livestock Supplies) is a retailer and service provider of equipment, feed, and medication distributed within the poultry and hog industry, located on the West side of Willmar, MN

Summary of Responsibilities:

- Oversee, supervise, and coordinate the overall activities of the CAD drafting, technical service, and installation of electronic equipment.
- Provide customer support and education, working with users to identify needs, determine sources of problems, and provide information on product use
- Accurate and timely installation and repair of electronic equipment at customers' locations.
- Prepare service quotes, bills, and invoices
- Adjust and replace defective or improperly functioning circuitry and electronic components

This position requires an occasional extended workweek and overnight travel at times.

The Ideal Candidate Summary:

- A.A. Degree in Electronics or related field required. High school diploma/GED required.
- Five years experience in the setup and repair of electronic equipment.
- Valid MN driver's license and an acceptable motor vehicle driving record.
- Customer Service orientation
- Demonstrated knowledge and understanding of electronic equipment and procedures. Basic knowledge of ventilation systems
- Ability to lead coach, and motivate others
- Strengths in time management and organizational skills
- Strong verbal and written communication skills in English and the ability to interact with a variety of internal employees and external customers
- Experience using computer aided design software a plus
- Must exhibit sound business judgement, be persuasive, patient, flexible, and have perseverance and determination.

Core Company Values:

- **Service-** Working with coworkers and customers to identify and meet their needs.
- **Employee Wellbeing** – Creating a safe and healthy work environment that facilitates the wellbeing of each employee from a whole-life perspective.
- **Integrity** – Adhering to a strong code of moral and ethical principles.
- **Quality** – Providing a degree of excellence measured against a similar standard.
- **Dependability** – The quality of being counted on to produce results with consistency.



Benefits at PALS:

We are proud to offer a generous benefit package in addition to competitive compensation. Our benefits include medical, dental, and vision insurance options, a Health Savings Account with company match, 401K plan with company match up to 4% of your compensation, PTO accrual, two personal days per year, holiday pay, short and long term disability, and company paid life insurance.

Apply Online or to Further Inquire Contact:

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PALS Careers: <http://palsusa.com/careers/>